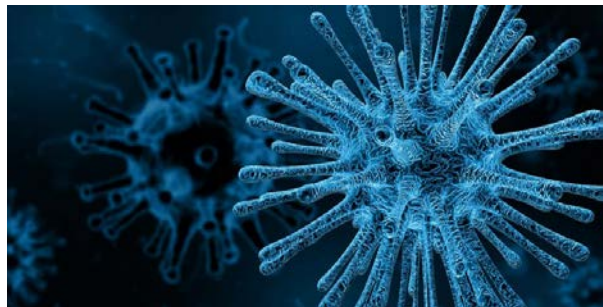


Why use this report...

Stay informed about potential COVID-19 claims activity and volume with insights from the Weekly COVID-19 Update. In advance of the detailed Monthly Analytic Report, on a weekly basis you will have insight into Coronavirus-related data including: Weekly test volume, Weekly claimants, Adjudicated claim amounts. In addition, the weekly update provides information on: Telemedicine related claims (COVID-19 as well as non-COVID related services), Overall medical claim activity. Weekly Updates contain high level information on overall claims and telemedicine claims (both Coronavirus and non-Coronavirus) to provide insight into pattern changes. COVID-19 Monthly Reports more fully explore the types of services and population being impacted during the pandemic. We will continue to refine and expand the data within these views as we monitor changes that may impact the analysis.

Additional Resources....

You can find more information on COVID-19 at these links: https://www.cdc.gov/coronavirus/2019-ncov/index.html, https://www.who.int/emergencies/diseases/novel-coronavirus-2019, https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html, https://www.aetna.com/individuals-families/member-rights-resources/covid19.html



Things to consider when reviewing the data...

Reporting is based on the primary diagnosis code on a claim. Standard codes and coding guidance have rapidly evolved. While health care institutions adjust to new codes and coding changes, claims may be understated based on: Provider variance in understanding billing guidance, Inability to confirm diagnosis due to testing limitations, Test results received by provider post-claim submission, No claim submission (e.g., testing covered by public health entity or inpatient), Claim submission prior to the introduction of COVID-19 specific ICD-10 codes. Claim counts in this report represent the number of claims processed each week. If a claim is paid in one week and then adjusted in a subsequent week, the claim will be counted in each week.

What codes are used in the weekly update....

The following diagnoses and procedures are used to identify likely COVID-19 related claims in this update: COVID-19- Specific Diagnosis Codes - New World Health Organization codes for COVID-19 cases released April 1, 2020. Widespread adoption expected to take time: U07.1 - COVID-19 confirmed cases, U07.2 - Unconfirmed suspected cases not expected to be billed. Coronavirus Diagnosis Codes - Providers were guided to bill these in the initial outbreak: B97.29 - Other coronavirus as the cause of diseased, B34.2 - Coronavirus infection, unspecified. Exposure Diagnosis Codes - Pre-existing codes used for COVID-19 screenings and for non-confirmed/non-presumptive cases. Because these codes may also be used for suspected exposure to other biological agents and viral communicable diseases, some billing may be for non-COVID related scenarios: Z03.818 - Suspected exposure to other biological agents ruled out, Z20.828 - Exposure to other viral communicable diseases. Testing Procedure Codes - Codes used to identify COVID-19 and antibody testing: 86328, 87426, 87635, 86769, C9803, 0202U, 0223U, 0224U, U0001, U0002, U0003, U0004, G2023, G2024. Telemedicine - Metrics include Teladoc as well as community based providers performing approved telemedicine services. These codes represent our current best efforts to identify likely COVID-19 activity, reflected in this update.

COVID-19 population alerts

Hot Spots In the United States - Map (to the right)

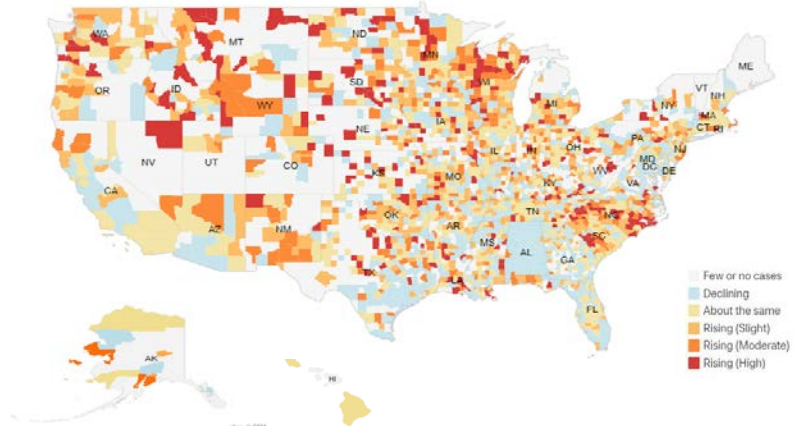
The map shows how the number of new cases have CHANGED in the last two weeks across the U.S. (not plan sponsor-specific). This provides an indication of which direction the level of new cases is trending.

County Alerts (below)

The tables below show the average daily new cases per 100,000 individuals by county over the past 7 days. These rates are reflective of the overall population of the county, not of your specific membership. We are providing this information to inform you where you have membership in counties that are experiencing a high or emerging rate of new cases.

The CDC collects new case counts at the county level. We are using this information to calculate a '7 day average new case count.' This data is then normalized for population size (new cases per 100,000 individuals) to smooth unusual daily highs or lows, often caused by data collection fluctuations.

The county information below is for your top 25 counties (by membership) which have been identified as having either a high (>25) or emerging (10-24) average daily case rate. Note: There could be less than 25 counties in the tables or none at all if the alert criteria is not met in counties where you have membership.



Heat map of recent growth by county: This map shows the average growth between the last seven days and the previous seven days. Brown colors indicate an increasing trend while cool colors indicate a decreasing trend. Few or no cases indicates less than 20 new cases in the past 2 weeks. Other colors in the legend are determined by % change in new cases in the past 2 weeks: **Declining** <=-15%; **About the same** <15% and >15%; **Rising (Slight)** >=15% and <50%; **Rising (Moderate)** >=50% and <100%; **Rising (High)** >=100%
Last Updated: 9/28/2020 | Source: John Hopkins Data/CDC

High risk counties (red) had greater than 25 daily new cases per 100,000 individuals last week
Emerging risk counties (orange) had between 10 and 25 daily new cases per 100,000 individuals last week

Scroll to the end of this report for a list of the top 50 counties with the highest average daily new case counts where you have membership

High Risk (>=25 new cases per 100,000 individuals)*

State, County	County population	Your members	Avg daily new cases per 100K
NC, Iredell	159,437	2	36.7
AL, Baldwin	182,265	2	36.5

Emerging Risk (10-24 new cases per 100,000 individuals)*

State, County	County population	Your members	Avg daily new cases per 100K
NJ, Ocean	576,567	1,513	22.7
SC, Horry	269,291	12	13.5
FL, Polk	602,095	7	17.2
NC, Mecklenburg	919,628	5	18.3
OH, Delaware	174,214	4	12.0
FL, Indian River	138,028	4	13.7
NC, Henderson	106,740	3	15.9
SC, Oconee	74,273	3	16.0
FL, Palm Beach	1,320,134	3	10.3
NV, Clark	1,951,269	2	15.4
FL, Clay	190,865	2	19.9
NC, Wake	900,993	2	11.4
FL, Hillsborough	1,229,226	2	12.5
FL, Marion	331,298	1	11.9
GA, Cobb	688,078	1	10.6
SC, Berkeley	177,843	1	15.0

* Counties with less than 20 new cases in the prior week will not appear in this report. New case data is not available for approximately thirty counties. County population is based on 2010 Census data. 'Your members' represents your total Aetna self-insured membership.

COVID-19 Claims Activity

What claims have been adjudicated for COVID-19 related diagnoses and/or testing?

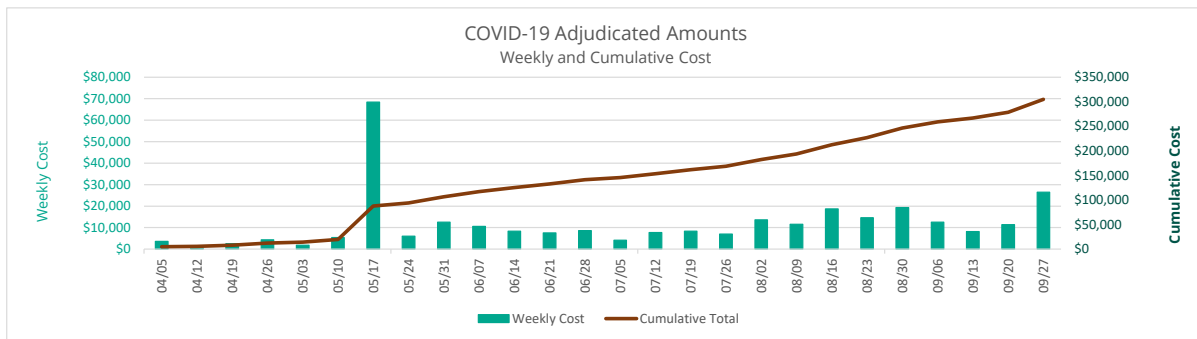
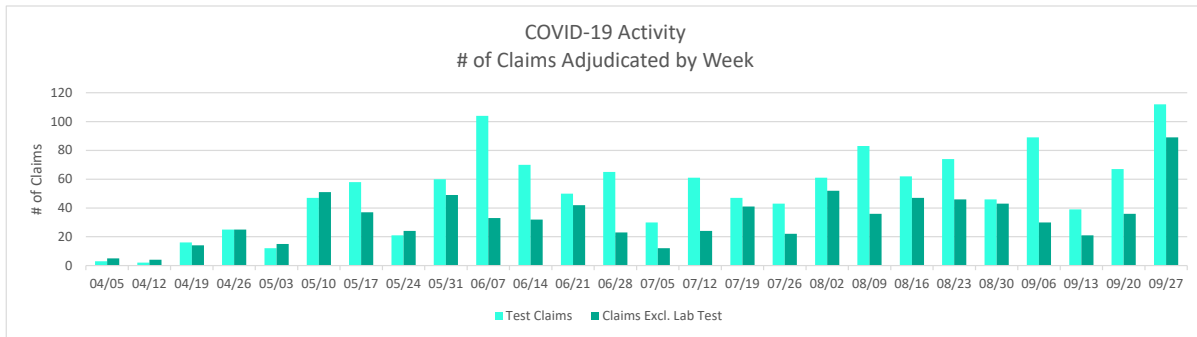
Use these insights to:

- ✓ Monitor estimated weekly plan expenses associated with COVID-19
- ✓ Understand the relative impact on overall claim spend

At a glance

	COVID-19 paid	# of Tests	Unique Claimants Excluding Lab Tests	Unique Claimants Lab Tests
Current Week	\$26,480	112	83	97
3/1 - 9/27	\$304,994	1,347	567	898

How does this week compare to previous weeks?



Telemedicine Monitor

What is the recent Telemedicine claims activity?

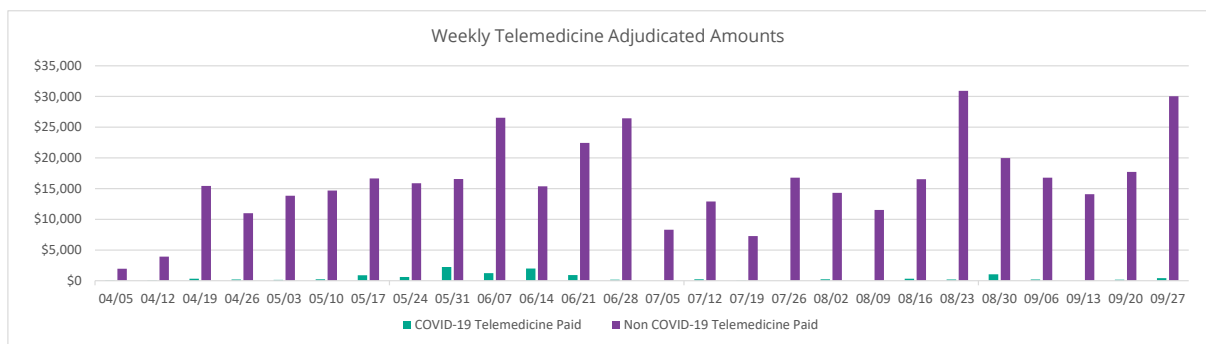
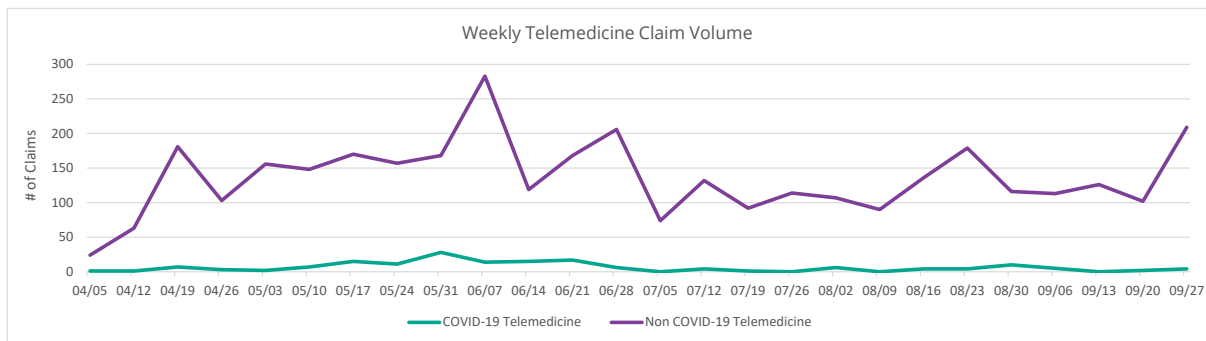
Use these insights to

- ✓ Review monthly growth of both Teladoc and community based providers providing approved telemedicine services
- ✓ Understand trends driven by COVID-19 related claims verses overall utilization for non-virus related conditions

At a glance

	COVID-19 telemedicine paid	Non COVID-19 telemedicine paid	COVID-19 telemedicine claims	Non COVID-19 telemedicine claims
Current Week	\$427	\$30,045	4	209
3/1 - 9/27	\$11,903	\$418,066	167	3,540

How is Telemedicine changing over time?



Total Weekly Adjudicated Claims

What is the overall adjudicated claim activity on a weekly basis?

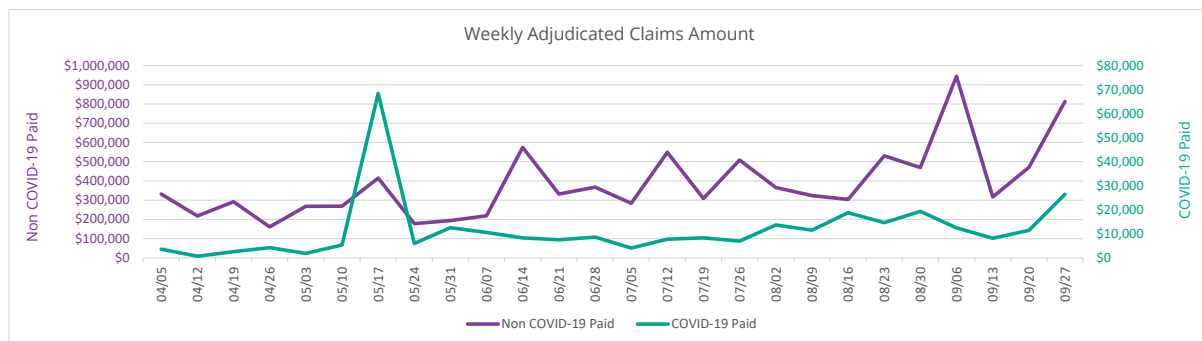
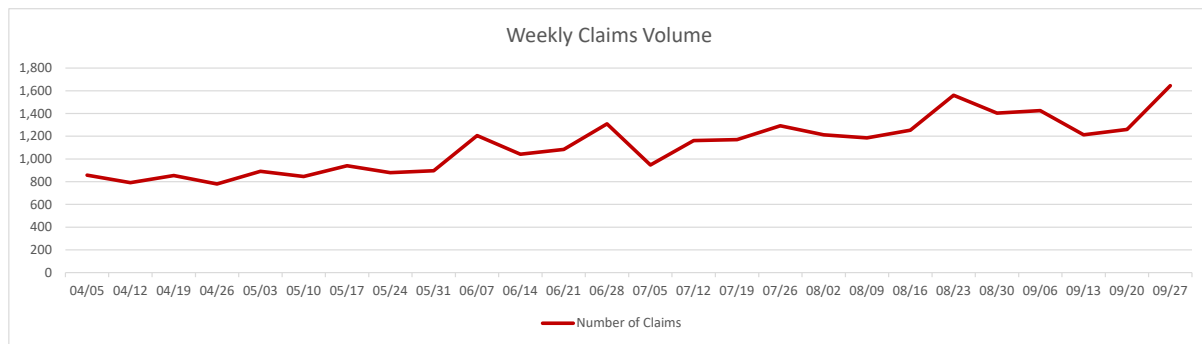
Use these insights to:

- ✓ Monitor weekly changes in claim levels for COVID-19 vs. other claim expenses
- ✓ Review how weekly claims are trending compared to anticipated levels or prior year experience

At a glance

Total paid (current week)	Total claims (current week)	Current week paid (change from last week)	COVID-19 % of total paid (3/1 - 9/27)
\$839,551	1,645	74.3%	2.5%

How does this week compare to previous weeks?



By the numbers

What are the COVID-19 activity details by week?

Week Ending	# of Claimants*			# of Claims			Adjudicated Amount		
	Non-tests	Tests	Total	Non-tests	Tests	Total	Non-tests	Tests	Total
03/08	0	0	0	0	0	0	\$0	\$0	\$0
03/15	0	0	0	0	0	0	\$0	\$0	\$0
03/22	0	0	0	0	0	0	\$0	\$0	\$0
03/29	2	0	2	2	0	2	\$1,241	\$0	\$1,241
04/05	5	3	8	5	3	8	\$3,441	\$154	\$3,595
04/12	4	2	6	4	2	6	\$591	\$92	\$683
04/19	9	15	24	14	16	30	\$1,650	\$900	\$2,551
04/26	22	25	47	25	25	50	\$2,999	\$1,283	\$4,282
05/03	15	12	27	15	12	27	\$1,290	\$539	\$1,830
05/10	50	47	97	51	47	98	\$3,246	\$2,113	\$5,359
05/17	34	53	87	37	58	95	\$63,078	\$5,313	\$68,391
05/24	23	21	44	24	21	45	\$4,137	\$1,847	\$5,984
05/31	44	58	102	49	60	109	\$6,081	\$6,477	\$12,558
06/07	31	100	131	33	104	137	\$3,535	\$7,005	\$10,539
06/14	29	69	98	32	70	102	\$3,921	\$4,434	\$8,356
06/21	38	48	86	42	50	92	\$3,627	\$3,910	\$7,537
06/28	23	64	87	23	65	88	\$2,481	\$6,120	\$8,601
07/05	12	28	40	12	30	42	\$1,863	\$2,232	\$4,096
07/12	21	60	81	24	61	85	\$2,640	\$5,083	\$7,723
07/19	39	45	84	41	47	88	\$4,240	\$4,079	\$8,318
07/26	21	42	63	22	43	65	\$3,043	\$3,931	\$6,974
08/02	51	60	111	52	61	113	\$7,165	\$6,480	\$13,645
08/09	36	80	116	36	83	119	\$4,233	\$7,313	\$11,545
08/16	45	59	104	47	62	109	\$12,127	\$6,630	\$18,757
08/23	44	65	109	46	74	120	\$7,582	\$7,013	\$14,594
08/30	41	43	84	43	46	89	\$15,341	\$3,985	\$19,326
09/06	30	83	113	30	89	119	\$4,217	\$8,284	\$12,501
09/13	21	39	60	21	39	60	\$4,216	\$3,903	\$8,119
09/20	35	64	99	36	67	103	\$5,013	\$6,398	\$11,411
09/27	83	97	180	89	112	201	\$13,303	\$13,178	\$26,480
Total				855	1,347	2,202	\$186,301	\$118,694	\$304,994

* Claimants are unique to the individual week, so the same individual may be counted in multiple weeks

IMPORTANT: Testing and treatment for the new coronavirus is still evolving and as a result claims experience may be effected as the industry adapts to the changing circumstances. Information is believed to be accurate as of the production date; however, it is subject to change. Aetna makes no representation or warranty of any kind, whether express or implied, with respect to the information in this report and cannot guarantee its accuracy or completeness. Aetna shall not be liable for any act or omissions made in reliance on the information.

Appendix:

Alerts for the top 50 counties with high new cases rates in which you have membership

State, County	County population	Your members	Avg. daily new cases per 100K	Risk Level
NC, Iredell	159,437	2	36.7	High Risk
AL, Baldwin	182,265	2	36.5	High Risk
NJ, Ocean	576,567	1,513	22.7	Emerging Risk
FL, Clay	190,865	2	19.9	Emerging Risk
NC, Mecklenburg	919,628	5	18.3	Emerging Risk
FL, Polk	602,095	7	17.2	Emerging Risk
SC, Oconee	74,273	3	16.0	Emerging Risk
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FL, Marion	331,298	1	11.9	Emerging Risk
NC, Wake	900,993	2	11.4	Emerging Risk
GA, Cobb	688,078	1	10.6	Emerging Risk
FL, Palm Beach	1,320,134	3	10.3	Emerging Risk

County Alerts

This table shows the rate of average daily new cases per 100,000 individuals by county. These rates are reflective of the overall general population of the county, not of your specific membership in that county. We are providing this information to inform you which counties you have membership in that are experiencing a high incidence rate of new cases.

The CDC collects new case counts at the county level. We use this information to calculate a '7 day average new case count.' This data is then normalized for population size (new cases per 100,000 individuals) to smooth unusual daily highs or lows, often caused by data collection fluctuations.

The county information is for your top 50 counties in which you have membership that have the highest average daily new cases over the past seven days. Average daily new cases of 25 per 100k members are denoted as high risk (red) and those with 10-24.9 are denoted as emerging risk (orange).

Note: There may be less than 50 counties or none at all depending upon where you have membership vs .the counties with the highest risk. Counties with less than 20 new cases will not appear in this list.